



OPEN AND HONEST COMMUNICATION

- We will communicate clearly, honestly and openly.
- We will communicate with you in a way that works for you.
- We will not use jargon.
- We will acknowledge and respect each other's expertise.

ST CATHERINE'S VALUES CHARTER



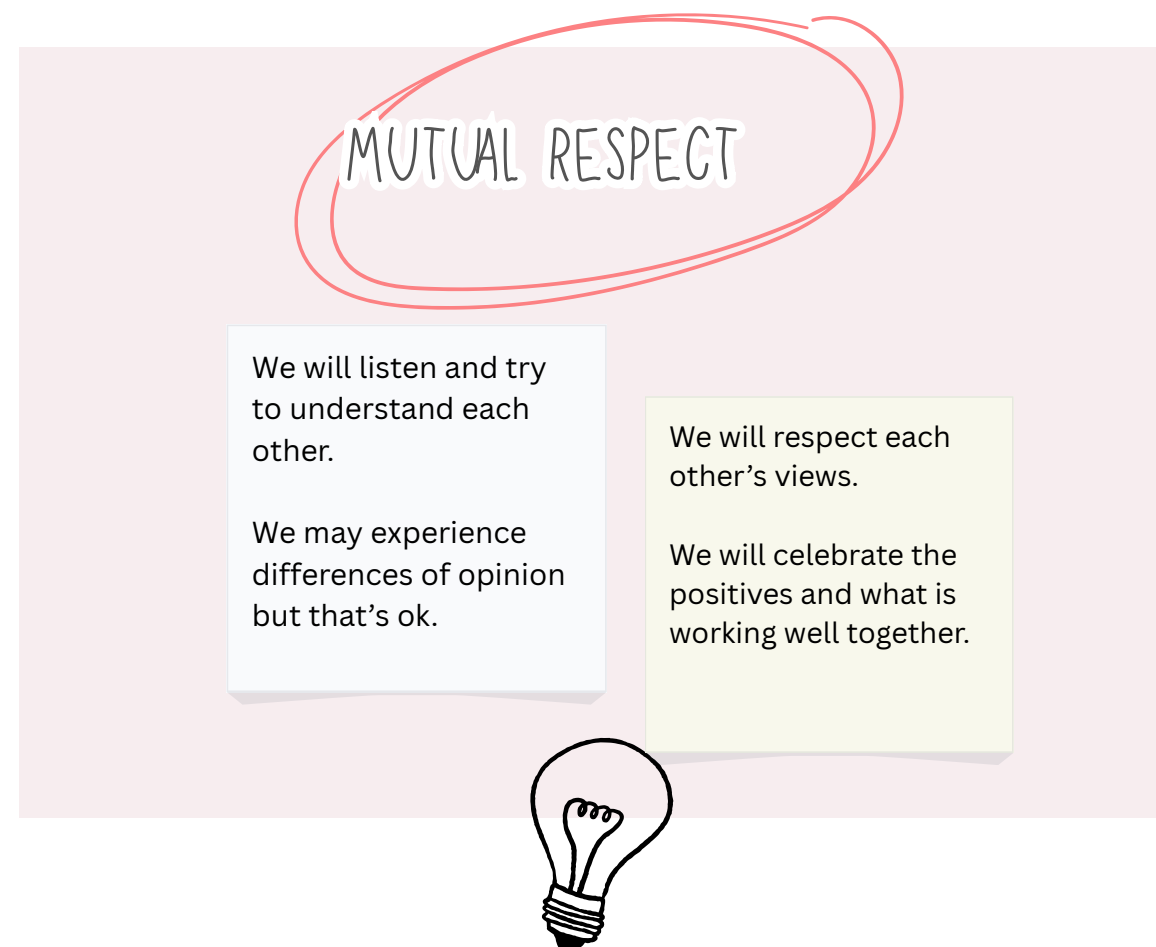
BUILDING TRUST

- We will follow up on agreed actions.
- We will support you to access information, advocacy and support.
- We will treat you fairly and with respect.
- We will be approachable.



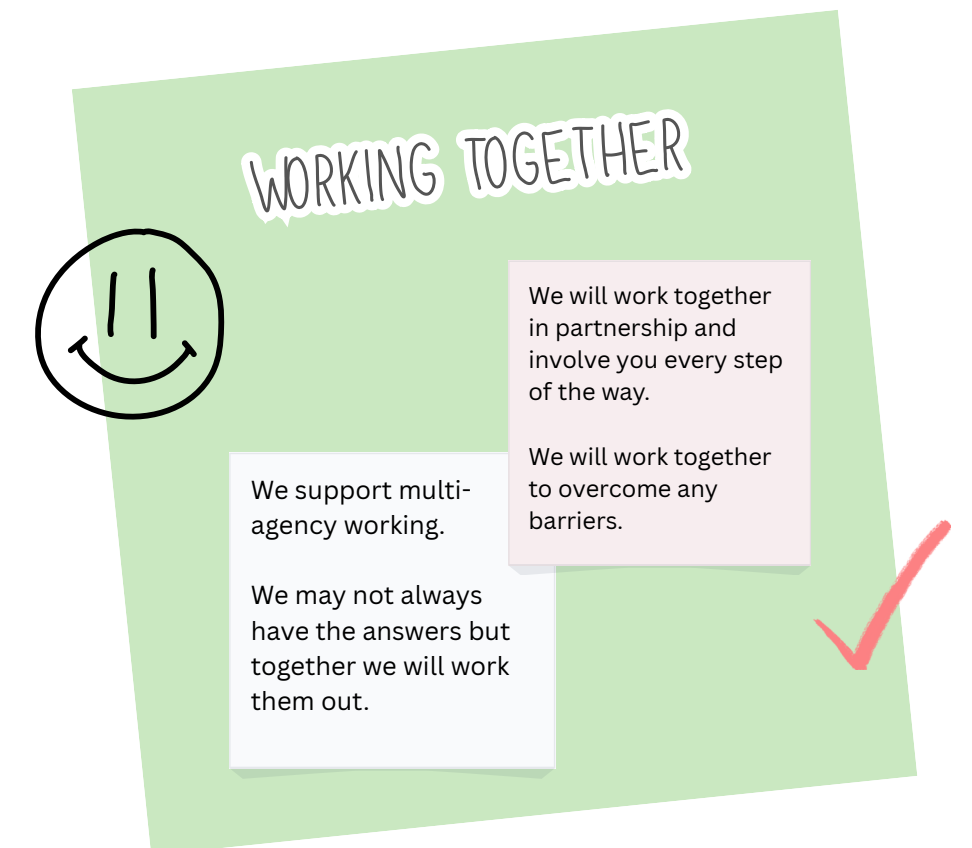
LISTENING

- We will actively listen to what you have to say.
- We will support you in reaching out to us.
- We will provide a safe, non-judgemental and confidential space to talk.
- We will value your feedback and strive to be the best we can.



MUTUAL RESPECT

- We will listen and try to understand each other.
- We may experience differences of opinion but that's ok.
- We will respect each other's views.
- We will celebrate the positives and what is working well together.



WORKING TOGETHER

- We support multi-agency working.
- We may not always have the answers but together we will work them out.
- We will work together in partnership and involve you every step of the way.
- We will work together to overcome any barriers.