

St Catherine's C of E School Parent Satisfaction Questionnaires Results – Spring Term 2017



Please tick to show your opinion.	Strongly agree	Agree	Don't know	Disagree	Strongly disagree
1 I feel welcome when I come into school	54%	45%		1%	
2	64%	36%			
My child is happy and enjoys school					
3 The school encourages parents to play an active part in school life	45%	48%	2%	5%	
I would find it easy to approach the school with a question or concern and feel the school would respond to my concern	51%	41%	4%	4%	
5 I know how to help my child with their homework	39%	43%	11%	5%	2%
6 I feel my opinion about the school is sought and valued	36%	40%	19%	4%	1%
7 My child receives an appropriate amount of homework	41%	43%	9%	6%	1%
8 I am satisfied with the reading books/materials my child brings home	46%	42%	5%	7%	
9 I get enough information about the curriculum my child is following	33%	44%	14%	9%	
10 I am satisfied with the progress my child is making at school	49%	42%	6%	3%	
My child is taught well at St Catherine's	55%	40%	5%		
12 The website provides me with useful information	37%	47%	14%	2%	
¹³ I feel my child is safe at school	67%	30%	2%	1%	
I feel my child is well looked after while they are at school	61%	35%	3%	1%	
15 The school achieves high standards of good behaviour	38%	44%	15%	3%	
16 The school deals effectively with bullying	29%	29%	34%	8%	
There are sufficient extra-curricular activities available	29%	34%	9%	25%	3%
I feel the school is well led and managed	36%	53%	10%	1%	
¹⁹ I would recommend St Catherine's to other parents	59%	34%	6%	1%	
ummary of comments:	Based on 8	86 respor	nses		

Staff are friendly, professional and approachable.

The support St Catherine's gives my son is fantastic.

A big thank you to the year 2 team, as my child has grown lots in confidence this year. The hard work the team puts in is very much noticed and appreciated.

My child has had a great start to his primary schooling. He is settled and happy and has made good friends. He has made good progress in his learning and is happy to talk about school. I would like to say a

massive thank you to all the staff for all they have done for him.

St Catherine's is the best school!

I have found all the teachers I've had to deal with (reception, year 1) very helpful and welcoming, understanding and willing to listen. *

Overall my children are happy at school and the teachers are fantastic.

New security and morning routines are much better –safer, easier and more welcoming.

Bullying selected 'don't know': not had any dealing/experience of this issue (several commented)

Would like to comment further about the Christmas performance needing re-thinking.

Behaviour on the playground does not seem well supervised- unhappy young children left to eat fruit/snacks in the playground while running around, etc.

Far too much homework.

*Reception not so much.

Communications could be better – sending letters with more advance notice.

Only 1 after school club for my child which was fully booked before we could check if we could make it.

Sometimes feels like a lack of communication between class teachers and the parents. There are some things that we, as parents/carers are not being kept informed of or communicated to some but not all. They may be little things but it is annoying to find them out from other parents rather than the school.

Would like rugby introduced at school. Parking outside is a joke, cars should not be allowed to park where the turning area is. It happens every year and nothing gets done.

Homework is marked by my child/feedback given if answer is wrong?

More info needs to be given to parents to help understand the homework. Youngest gets too much/oldest not enough. Not enough info about topics and subjects. More info needs to be text to the parents rather than menu change and head lice. Eldest was bullied and I didn't feel enough was done.

After school clubs are limited –would be nice if children had a chance for learning musical instruments, drama or gymnastics.

I feel more support is needed for parents in helping their children with homework – maybe an after school homework club. It would be great for children to learn a foreign language and more musical instruments. I understand that there is a lots of pressure put on schools/teachers to reach targets with little funding.

I would like more information about what my child does day to day and what topics are being studied over the term.

Problems with homework tasks.

All children from nursery should practice with handwriting book tasks and reading books with parents.

The school felt more welcoming when we could come in in the morning and take our children in to classes and access the cloakroom.

School response to survey results

In response to requests for more extra-curricular activities:

From after Easter we will be running 3 new clubs- gymnastics, dance and multi-skills. Later in the term there will be a running club. This adds to the 3 Yr6 SATs homework clubs, the yr 2 homework club, cooking, KS2

art, KS1 art, Plymouth Argyle Football, Football Team club, lunchtime club, running club.

We will continue to review and alternate a range of clubs throughout the year.

We are trialling an after school child care provision too.

In response to communication concerns:

We have trialled a range of additional communications this year including e-mailing, Twitter and improving our school website. Due to the number of parents not receiving e-mails we will return to a printed newsletter fortnightly and we will trial using Facebook as a way of communicating news, updates and sharing events with parents.

In response to homework and topic information:

Please remember if you have any specific homework questions your child's class teacher is always happy to help you. Getting the balance right for all pupils is a challenge as families often have different ideas about what is the 'right' amount. However, teachers are always willing to discuss what is right for your child and support in providing what you need. We will ensure that at the start of each term we send home clear information about your child's learning for the term. We are also planning a maths morning for parents to come in and see the range of ways we teach maths in school also sharing ideas on how to support your child at home. We will add to the website a page of useful info and links on supporting your child's learning at home.

In response to bullying and not knowing about the school:

We will share information with you on our behaviour policy and anti-bullying activities we carryout in school through our web page and newsletters.

Please feel free at any point to pop in to see me or your child's class teacher if there are any concerns, issues or suggestions you would like to discuss.

At any point you may add your view about our school through Ofsted's Parent View site:

https://parentview.ofsted.gov.uk/

Many thanks for taking the time to reply to our survey which will helps us in our drive to continually improve our school.

Louise Hussey

Head of School